



Manage Your Account Online

The Access My Account feature makes it easy to manage your Cablelynx Broadband account online, at your convenience. Once you set up your account online you can:

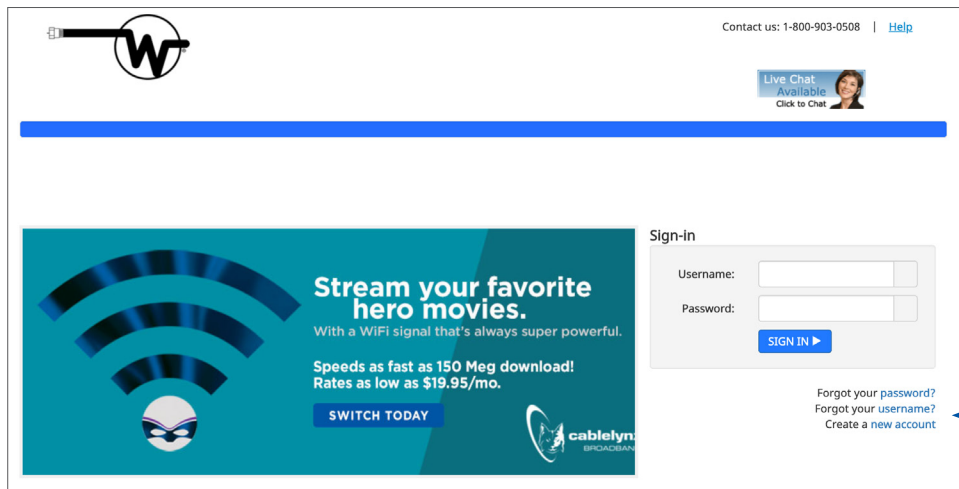
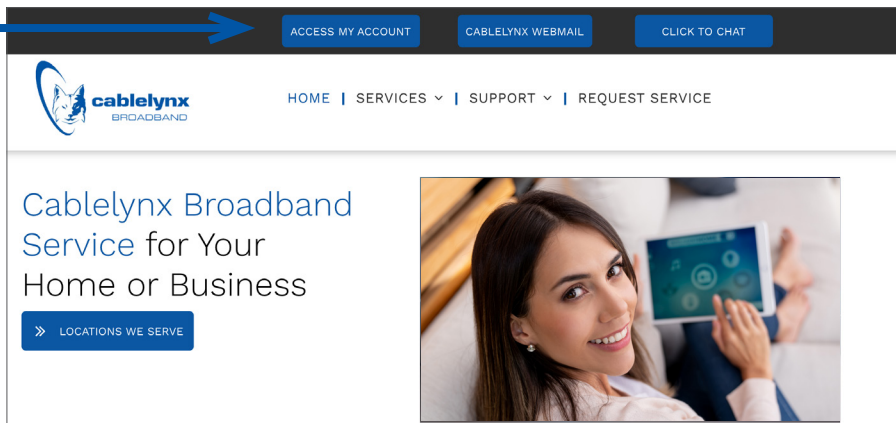
- ① Access your current and previous monthly statements
- ② Manage paperless billing and auto draft options
- ③ View your data usage
- ④ Set up electronic signatures for account agreements, earning bigger discounts on your monthly service
- ⑤ Phone customers can view Call Detail reports

Setting up your online account will only take a few minutes. Before you get started, make sure you have the following information readily available:

- » Your account number
- » The last 4 digits of the social security number of the primary account holder

Start Here

Start at cablelynx.com - then click the Access My Account button. Once your account is set up, you can access it through this button.



Click the link to Create a new account

Step 1: Account Verification

First, you'll be asked to verify that you are a human (not a robot) and select your cable company.

Next, you'll enter your Account Number (without the dash) zip code for your service address, and the last 4 digits of the account holder's social security number.

Then click the Next button.

The initial screen of the account verification process. It features a progress bar at the top with four steps: Step 1 (selected), Step 2, Step 3, and Step 4. Below the progress bar, there is a reCAPTCHA verification section with a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. Below that, there is a dropdown menu to select a cable company, with 'Camden' currently selected and a 'Select' button next to it.

The screen for entering account information. It features a progress bar at the top with three steps: Step 1 (selected), Step 2, and Step 3. Below the progress bar, there is a form titled 'Enter your Account Information Below'. The form contains three input fields: 'Account Number:', 'Service Address Zip Code:', and 'Last 4 of SSN (of Primary Account Holder) or Tax ID, if applicable:'. Each input field has a blue question mark icon to its right. At the bottom of the form, there are 'Cancel' and 'Next' buttons.

The screen for creating a username and password. It features a progress bar at the top with four steps: Step 1, Step 2 (selected), Step 3, and Step 4. Below the progress bar, there is a form titled 'Create User Name:'. The form contains a text input field for the username. Below the input field, there is a section for password rules, which includes a list of requirements: 'Must be at least 8 characters', 'Must contain at least one lower case letter', 'Must contain at least one upper case letter', 'Must contain at least one digit (0-9)', 'Valid special characters are !@#\$%^&*~', and 'Maximum of 32 characters'. Below the password rules, there is a text input field for the password and a 'Re-Type Password:' section with another text input field. At the bottom of the form, there are 'Back', 'Cancel', and 'Next' buttons.

Step 2: Create your username and password

Make sure your password meets the security requirements shown on-screen.

Step 3: Set your security question

Use the drop down menu to choose the question, then enter your answer. Input the email* where you'll want your password reminder sent, should you need it.

The screen for setting a security question. It features a progress bar at the top with four steps: Step 1, Step 2, Step 3 (selected), and Step 4. Below the progress bar, there is a form titled 'Security Question:'. The form contains a dropdown menu to select a question, a text input field for the answer, a text input field for the email, and a 'Re-Type Email:' section with another text input field. At the bottom of the form, there are 'Back', 'Cancel', and 'Next' buttons.

Step 4: Accept the Terms & Conditions

Review the terms and conditions, then scroll to the bottom and click the I Accept button.

The final screen of the account verification process, showing three buttons: 'Back', 'Cancel', and 'I Accept'.

*Please Note: when requesting to reset your Username or Password, the email address used to set up your account is required. If you do not remember the email you used and do not receive an email after making a reset request, you will need to create a new account.